

Building Fabric Specialist

Job Title:	Fabric attack Technician
Department:	Field Operations
Reporting to:	Fabric Team Leader
Responsible for (staff):	No
Location:	West Midlands
General Purpose of Role:	To form part of the Fabric Attack Team to effectively deliver refurbishment & repair works to customer focused areas for our retail client's convenience stores in agreed locations. The technician will demonstrate effective communication with clients store management and colleagues.

ACCOUNTABILITIES

- To support and assist the Team Leader and General Builder for the day to day works required
- To have basic knowledge and understanding of construction principles and practices
- To carry out various repair & renewal works to our clients external and internal customer focused areas, that may include but not limited to: -
 - Basic Painting and Decorating
 - Deep Cleaning
 - Assist with surveys if required
- To ensure compliance to all H&S related areas including, skills related training, accreditation, effective H&S auditing and adherence to testing schedules
- To volunteer help outside own functional area
- To maximise production levels by ensuring efficient controlling of materials purchased
- To support with the development and implementation of cost savings to the Client
- Ensure all activities are undertaken by all team members with the corporate Values and Behaviours in mind
- Due to this role being field-based / mobile having a UK driving license is mandatory

KNOWLEDGE AND SKILLS

Specific Qualifications:

- Recognised apprenticeship in a Building Trades discipline
- Competent to carry out works across multiple building trades disciplines
- An electrical competence

Experience

- IT Literacy
- Plastering/Rendering

- Painting

Skills Competence

- Ability to work unsupervised in a pressurised environment dealing with the Client and Customers
- Ability to work unsupervised in a pressurised environment dealing with both office and laboratory environments
- Committed to delivering exceptional customer service
- Actively contributes to the team's targets either individually or by supporting others
- To represent the company in a professional and competent manner at all times and develop a good working relationship with colleagues
- Competent IT skills
- Flexibility and willingness to learn
- Enjoys working with people

VALUES & BEHAVIOURS

Do it **SIMPLY**:

- Improve every day – provide sustainable, workable and lasting solutions to challenges
- Strive for efficiency – work in an uncomplicated manner, using language and terminology that can be understood by all

Do it **WELL**:

- Act safely and responsibly – safety first and at the forefront of everything you do
- Excel at customer service – find solutions that meet, where possible exceed expectations

Do it **WITH PASSION**:

- Perform with pride and purpose – act as a positive role model to others
- Value each other – be open and transparent and respect the views of others

OTHER FACTORS

- Due to the flexibility required having a UK driving licence is essential
- **This job is a Nights vacancy working Sunday night to Wednesday night.**