

Energy Consultant

Job Title:	Energy Consultant
Department:	Arcus Energy Team
Reporting to:	Arcus Energy Team Manager
Responsible for (staff):	Not Applicable
Location:	Field
General Purpose of Role:	This is a self-managing role which will involve carrying out building energy audits & surveys for Arcus Group clients including retail & non-retail environments, investigating issues of over consumption on a variety of services of which some will be renewable energy and supporting non-technical managing agents.

ACCOUNTABILITIES

- Managing all energy related items within the region of Central & North UK
- Organizing site investigations & building energy audits (ESOS & EPC's)
- Provide practicable recommendations and actions to help reduce client energy consumption
- Proactively following up on identified issues through to resolution
- Providing support to non-technical managing agents
- Providing technical support to ensure client renewable energy resources are operating at optimal levels
- Lead role on specific energy projects
- High level meetings with key stakeholders & clients
- Direct liaison with stores & incumbent FM contractors
- Ensuring all projects are seen through to completion
- Provide site-based support for engineers
- Assist energy team with energy awareness training for Arcus Group, contractors & client

KNOWLEDGE AND SKILLS

Specific Qualifications:

- ESOS Lead Assessor
- Low Carbon Consultant
- EPCs
- TM44 Level 3 Air Conditioning qualification advantageous

Experience

- Experience in carrying out energy surveys
- Experience in the extraction and interpretation of raw energy data
- Significant experience ideally gained in retail environment

Knowledge

- Knowledge of BMS, HVAC, Lighting & Refrigeration systems
- Knowledge of renewable energy systems
- Basic electrical knowledge advantageous

Skills Competence

- Strong problem-solving skills with good attention to detail
- Able to communicate effectively at a high level
- Knowledge of performance measurement processes, SLAs and KPIs
- Understanding of Quality Management Systems and continual improvement processes
- Understanding of Health & Safety obligations and Legal compliance
- Excellent interpersonal skills
- Ability to represent the Arcus Group at a high level and always project a professional image
- Good negotiation skills with the ability to influence at all levels
- Capable of preparing and delivering presentations to senior management and the client

VALUES & BEHAVIOURS

Do it **SIMPLY**:

- Improve every day – provide sustainable, workable and lasting solutions to challenges
- Strive for efficiency – work in an uncomplicated manner, using language and terminology that can be understood by all

Do it **WELL**:

- Act safely and responsibly – safety first and at the forefront of everything you do
- Excel at customer service – find solutions that meet, where possible exceed expectations

Do it **WITH PASSION**:

- Perform with pride and purpose – act as a positive role model to others
- Value each other – be open and transparent and respect the views of others

OTHER FACTORS

- The post holder must be able to work flexibly, as determined by business requirements this may involve travelling to other Arcus offices or client's premises
- Due to this role being field-based having a UK driving licence is essential