

Civil Skilled Worker

Job Title:	Civil Works Skilled Worker
Department:	Operational Services
Reporting to:	Civil Works Team Leader
Responsible for (staff):	N/A
Location:	North/East/West
General Purpose of Role:	Role will be to work as part of a small mobile team carrying out remedial works on our clients' property. This will be in our clients customer focused area repairing and maintaining car park and pedestrian areas.

ACCOUNTABILITIES

- To proactively carry out works alongside your team
- To follow guidance, coaching and general management to maximise staff capability
- Partake in training to maximise the teams efficiency
- To develop as an individual and as part of the team to meet the future growth of Arcus FM
- To carry out various repair & renewal works to our clients customer focussed areas including:
 - Tarmac and asphalt resurfacing and repairs
 - Surface drainage repairs
 - Slab and kerb laying and bollard repairs
 - Line marking
 - Concrete and brickwork repairs
- Support your team leader and team members on a day to day basis
- To ensure van and equipment checks are carried out to a high standard
- To suggest for discussion with management, any perceived areas of improvement in Quality/Cost efficiency of service delivery
- To volunteer help outside own functional area
- To help maximise production levels by helping to control materials purchased and waste
- Adhere to company Health & Safety policies

KNOWLEDGE AND SKILLS

Specific Qualifications:

- CSCS/CPCS Card
- City & Guilds / BTEC Qualifications/NVQ
- UK Driving Licence

Experience

- Skid steer/Ride on roller/NRSWA preferred but not essential

Knowledge

- Tarmac resurfacing
- Slab and kerb laying
- Drainage repairs
- Traffic management/signing and guarding

VALUES & BEHAVIOURS

Do it **SIMPLY**:

- Improve every day – provide sustainable, workable and lasting solutions to challenges
- Strive for efficiency – work in an uncomplicated manner, using language and terminology that can be understood by all

Do it **WELL**:

- Act safely and responsibly – safety first and at the forefront of everything you do
- Excel at customer service – find solutions that meet, where possible exceed expectations

Do it **WITH PASSION**:

- Perform with pride and purpose – act as a positive role model to others
- Value each other – be open and transparent and respect the views of others

OTHER FACTORS

- This position will involve working flexible hours over a 7 day week
- The post holder must be able to work flexibly, as determined by business requirements this may involve travelling distance to support neighbouring regions
- Weekend working maybe required upon occasion