

Fabric Specialist

Job Title:	Fabric Specialist
Department:	Building Services
Reporting to:	Fabric Team Leader
Responsible for (staff):	None
Location:	TBC
General Purpose of Role:	Field based Specialist delivering multiple self-delivery fabric work streams, primarily in roofing, flooring, ground works and shop fitting services.

ACCOUNTABILITIES

- Deliver multiple self- delivery works to client locations in a multi-team environment
- Customer Focus and Interaction: communicate and consult with internal customers and client stakeholders on safe delivery and prioritisation of works.
- Utilise Aeromark and relationship with Tech Planners to deliver efficiencies of new workload across Technician Teams: 'right first time'.
- Ensure compliance with Technician RAMs within the new scope of works, ensure compliance to any new process and scope.
- Ensure compliance with all health and safety requirements and adhere to best working practices at all times.
- Continue to identify opportunities for Self-Delivery: utilisation of Fabric Technician Teams as opposed to Building Contractors.
- Continuous improvement: undertake training/ and skillset updates for new process/equipment and ways of working.
- Ensure compliance with process indicated in Health and Safety policies
- To actively support colleagues and be willing to learn
- To attend training courses as and when necessary to develop your technical knowledge and skills
- Assist the delivery of excellent customer service resulting in asset uptime, first time fix, quality workmanship with minimal recalls.

KNOWLEDGE AND SKILLS

Specific Qualifications:

- [Experience of Carpentry and Joinery, Bricklaying and Civils is essential](#)
- [Experience of Painting and Decorating, Plastering Vinyl floor installation but not essential](#)

Experience:

- Experience of working within a customer facing, time pressured environment
- Strong communication skills, and an ability to drive solutions in a timely and safe manner
- Drivers Licence
- Committed to delivering exceptional customer service
- Actively contributes to the team's targets either individually or by supporting others
- To represent the company in a professional and competent manner at all times and develop a good working relationship with colleagues and Sainsbury's store teams
- Flexibility and willingness to learn
- Enjoys working with people, often out of hours or at weekends.

VALUES & BEHAVIOURS

Do it **SIMPLY**:

- Improve every day – provide sustainable, workable and lasting solutions to challenges
- Strive for efficiency – work in an uncomplicated manner, using language and terminology that can be understood by all

Do it **WELL**:

- Act safely and responsibly – safety first and at the forefront of everything you do
- Excel at customer service – find solutions that meet, where possible exceed expectations

Do it **WITH PASSION**:

- Perform with pride and purpose – act as a positive role model to others
- Value each other – be open and transparent and respect the views of others

OTHER FACTORS

- The position is suited to a self-motivated, forward thinking and strong team player, enthusiastic, and committed to delivering the best for our Client stores.
- Willingness to work away from home, and to work non-standard shift patterns dependent on the needs of the business
- Team player